



Republic of the Philippines  
**PHILIPPINE HEALTH INSURANCE CORPORATION**

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**PHILHEALTH CIRCULAR**

No. 2017-0028

**FOR : ACCREDITED HEALTH CARE PROVIDERS (HCPs),  
PHILHEALTH REGIONAL OFFICES (PROs), AND ALL  
OTHERS CONCERNED**

**SUBJECT : Policy on Claims for Pneumonia, Acute Gastroenteritis, Urinary  
Tract Infection and Other Identified Conditions**

**I. RATIONALE**

Pursuant to PhilHealth Board Resolution No. 2215, s 2017 the Corporation shall no longer require the length of stay for claims application for community acquired pneumonia, acute gastroenteritis, and urinary tract infection. Claims for these conditions shall be subjected to pre-payment medical review.

**II. OBJECTIVES**

- A. To remove the Length Of Stay (LOS) as basis for reimbursing claims for pneumonia, acute gastroenteritis and urinary tract infection.
- B. To apply pre-payment medical review on pneumonia, acute gastroenteritis, urinary tract infection and other conditions.
- C. To encourage healthcare institutions that have the resources and capability to file appropriate claims when patients are managed in critical care due to the complications arising from these conditions.
- D. To institute measures to address moral hazard and other violations as stipulated in the performance commitment of healthcare providers.

**III. SCOPE**

This policy shall cover in-patient claims for pneumonia, acute gastroenteritis, urinary tract infection and other conditions of eligible PhilHealth members and their qualified dependents in all PhilHealth accredited health care institutions.

**IV. DEFINITION OF TERMS**

- A. **High Risk Pneumonia** - (as defined in PhilHealth Circular No. 11, s-2011).
- B. **Moderate Risk Pneumonia** - (as defined in PhilHealth Circular No. 11, s-2011).
- C. **All Case Rates** - Bundled payment scheme that reimburses healthcare institutions with fixed rates for corresponding medical and surgical conditions.

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DC: wph Date: 9/26/17

PhilHealth Office of the PCMO

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D. **Length of Stay (LOS)** - refer to the number of hours/days a patient stays in the accredited HCI from admission date to discharge date.

V. **GENERAL GUIDELINES**

- A. The LOS shall not be the basis for claims reimbursement for pneumonia, acute gastroenteritis and urinary tract infections. Claims for confinements that fall below the recommended LOS shall not be denied.
- B. All claims application for pneumonia, acute gastroenteritis, urinary tract infection and sepsis shall require submission of their corresponding certified true copy of complete clinical chart of the patients, which details the history of present illness, course in the ward, vital signs monitoring, doctor's orders sheet, nurse's notes, laboratory and imaging results, among others.
- C. Claims application without the required attachment of certified true copy of patient clinical charts shall be returned to sender (RTS).
- D. For all other conditions, clinical charts and other related documents shall be made available upon request by the Corporation.
- E. The Corporation reserves the right to subject any and/or all claims application for pneumonia, acute gastroenteritis, and urinary tract infection to pre-payment medical review.
- F. Application of existing policies shall apply during pre-payment medical review. Any violation of the policies of the Corporation shall cause the denial of the claim.
- G. PhilHealth may subject other conditions or surgical procedures to prepayment medical review and submission of complete clinical charts or other documents as deemed necessary thru the issuance of an advisory anchored on this circular.

VI. **MONITORING AND EVALUATION**

All health care providers shall be subject to the rules on monitoring and evaluation of performance as stipulated in PhilHealth Circular No. 54, s-2012: Provider Engagement through Accreditation and Contracting for Health Services (PEACHeS) and PhilHealth Circular No. 2016-0026 re: Health Care Provider Performance Assessment System (HCP PAS) Revision 1.

VII. **SEPARABILITY CLAUSE**

Any part or provision of this Circular that is declared unconstitutional or rendered invalid by any Court of Law or competent authority, those provisions not affected by such declaration shall remain valid and effective.

VIII. **REPEALING CLAUSE**

All provisions of previous issuances that are inconsistent with any of the provisions of this Circular for this particular circumstance wherein the same is exclusively applicable, are hereby amended, modified, or repealed accordingly.

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*Hbatw 11/6/2020*  
*Benelyn B. Sibaten*  
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DC: *wyD* Date: *9/26/17*

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**IX. DATE OF EFFECTIVITY**

This Circular shall take effect fifteen (15) days after publication in any newspaper of general circulation and shall be deposited thereafter with the National Administrative Register at the University of the Philippines Law Center.

*for: Pw Boy*

**DR. CELESTINA MA. JUDE P. DE LA SERNA**  
Interim/OIC President and CEO

Date signed: 9-25-2017

MASTER COPY  
DC: Wjw Date: 9/26/17

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*fb atw 11/6/2020*  
*Bendyn B. Sib-atan*  
*AD1*

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