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Republic of the Philippines
SOCIAL SECURITY SYSTEM

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CIRCULAR NO. 2020-021

TO : ALL SSS MEMBERS/EMPLOYERS/PENSIONERS/CLAIMANTS
SUBJECT : MANDATORY ONLINE TRANSACTIONS AND CHECKLESS DISBURSEMENTS

Pursuant to Social Security Commission Resolution No. 364-s.2020 dated 08 July 2020 approving this Circular on the Mandatory Online Transactions and Checkless Disbursements to provide our members/employers/pensioners/claimants with safer, faster, more convenient, and economical means of registration, loan application and filing of benefits and disbursements and to comply with the requirements of the Ease of Doing Business and Efficient Government Services Delivery Act of 2018 or Republic Act No. 11032, the following online transactions and checkless disbursements shall be mandatory starting on the following schedules:

A. Online Transactions

Date of Mandatory Implementation	Process/System
June 15, 2020	Online Filing of Salary Loans
	Online Filing of Calamity Loan
July 01, 2020	Online Filing of Sickness Claim Reimbursement for Employer (For Employed Member) – For initial/new claims with approved sickness notification in the Medical Verification System (MEDVS)
July 15, 2020	Online Application for SS Number
	Online Filing of Employment Report (New employees) – R1A
	Online Submission of Sickness Notification
	Online Submission of Maternity Notification
	Online Filing of Retirement Benefit Claim with e-disbursement a. All Members who are at least 65 years old; and b. Land-based OFWs* and Voluntary Members who are at least 60 years old.
	Online Filing of Unemployment Benefit with e-disbursement

* Pursuant to SSC Resol. No. 304-s.2020 dated 24 June 2020 and Circular No. 2020-018 dated 22 July 2020

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B. Checkless Disbursement

Date of Mandatory Implementation	System
	Enrollment of disbursement account with Philippine Electronic Fund Transfer System and Operations Network (PESONet) participating bank/Electronic Wallet (E-Wallet)/Remittance Transfer Company (RTC)/Cash Pick-up Outlet (CPO)/UBP Quick Card through the Bank Enrollment Module (BEM) of the SSS Website-
June 2020	a. For Members
July 2020	b. For Employers
	Disbursement through UMID card enrolled as ATM/UBP Quick Card/PESONet/E-wallet/RTC/CPO using BEM
June 2020	a. Unemployment Benefit
June 2020	b. Funeral Benefit (Over-the-Counter Transactions)
July 2020	c. Short-Term Member Loans (Salary, Calamity, etc.)

The mandatory online transactions shall be implemented based on the specified dates. Hence, such transactions shall no longer be accepted or entertained in the branches.

Please be guided accordingly.

Aurora C. Ignacio
AURORA C. IGNACIO
 President and CEO

12 AUG 2020
 Date

(Policy - Loans Granting, Retirement/Death/Funeral, Sickness, Maternity, and Unemployment Benefits)
 Prepared by: Member Services and Support Group & Benefits Administration Division